



Anleitung Samsung Display Helligkeit Problem

Registry has wrong value:

Currently reads as :

[HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Control\Class\{4d36e968-e325-11ce-bfc1-08002be10318}\0000] "FeatureTestControl"=

"Edit DWORD 32 bit"=

f000

Registry with New Value:

You needed to change the value in registry to: (f008)

[HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Control\Class\{4d36e968-e325-11ce-bfc1-08002be10318}\0000] "FeatureTestControl"=

"Edit DWORD 32 bit"=

f008

Then Restart Computer

Brightness Fixed with Latest driver.

Quelle: https://answers.microsoft.com/en-us/windows/forum/windows_10-hardware/loss-of-brightness-control-intel-hd-graphics-4000/64c255eb-517f-44d7-8af3-b5cfd7c4b79d

Sorry to revive this, but I found a stable solution and would like to state it for the record.

The problem is a shared problem from both Microsoft and Samsung.

Samsung solved this issue long ago, but Microsoft keeps updating to a driver that will make this problem.

You need to first download a tool from Microsoft itself to stop updating a specific driver (Microsoft Update Hider), in this case to hide the Intel Graphics Driver update.

Once you do that, download (again) the Samsung update software and open it. It will give you the option to install all drivers but it will just make a folder with all these updates (this is what you need!). Once it downloads everything (make a folder called samsung in C: or at the desktop), you have to go to the device manager and uninstall both the AMD and Intel display



drivers (the "AMD Radeon HD 8800M Series" and the "Intel(R) HD Graphics 4000"). Restart the computer.

Remember you won't have a Display driver, so any external monitor will be off.

Go to the Samsung folder you created (the one with the drivers you downloaded with the Samsung update utility) and install First the Graphics Driver (Folder named "Graphics Driver_10.18.10.4242_64bit"), this will install both the AMD and the Intel Driver. Second, install the "Samsung Settings_2.0.0.106" (don't ask me why, a technician told me this, I was stubborn not to do it and it didn't work, second time I followed his advice and it worked). Third, install the "Brightness Control Patch_10.18.10.4242".

It should work almost right away, if not, restart and check. I have done this 2 times and I can confirm it works (2 times because the first time Windows updated the driver and I lost everything, the problem came back)

SUMMARIZING:

1- Download and install the Samsung Update tool (from Samsung, name is "SWM_Setup.exe"), it will ask you to install drivers (you already have them installed) but instead it will download the files and ask you a location, make a "Samsung" folder at C: or at the Desktop

2- Download and install the Windows Update Hider (from Microsoft, name is "wushowhide.diagcab"), make and install it in a "Microsoft" folder

3- Run the Update Hider and choose to hide the Intel HD Graphics 4000

4- Open the Device Manager and Uninstall the Intel HD Graphics 4000 and then the AMD Radeon HD 8800M

5- Restart

6- Go to your Samsung Folder and run the installer at the "Graphics Driver_10.18.10.4242_64bit" folder (it will install both the Intel HD Graphics 4000 and the AMD Radeon HD 8800M), wait a long time till it stops.

7- Go back one folder up and then go to the "Samsung Settings_2.0.0.106" folder and run the installer, wait a long time again till it stops.

8- Go back one folder up and then go to the "Brightness Control Patch_10.18.10.4242" and run the installer, wait a long time till it stops.

Done. If you have problems or you loose again the brightness control, do all the above again, it is extremely important that you block any Graphics updates and only install the drivers from Samsung, not from Microsoft.



Quelle: https://answers.microsoft.com/en-us/windows/forum/windows_10-hardware/samsung-ativ-book-8-brightness-issue/162a76a9-07f6-4c13-b637-45c76f3ce7db

Wenn ein angebotener Treiber Systemabstürze oder Instabilität verursacht, und Windows vor dieser Änderung ordnungsgemäß funktionierte, können Sie mit dieser Methode verhindern, dass der unerwünschte Treiber installiert wird.

Die entsprechenden Schritte zum Zurücksetzen auf eine Treiberinstallation hängen von der Version von Windows 10 ab, die Sie installiert haben. Es wird empfohlen, ein Update auf die neueste Version von Windows 10 durchzuführen, bevor Sie versuchen, Treiber zu deinstallieren, da diese Vorgehensweise das Problem möglicherweise behebt. Sie können Windows Update verwenden, um nach dem neuesten Update zu suchen, indem Sie auf die Schaltfläche **Start** klicken, dann **Einstellungen > Update und Sicherheit > Windows Update** auswählen und dann **Nach Updates suchen**. Sie können die neueste Version von Windows auch installieren, indem Sie auf <https://www.microsoft.com/de-de/software-download/windows10> gehen und dann **Jetzt aktualisieren** auswählen.

Wenn Sie sich nicht sicher sind, welche Version von Windows 10 Sie haben, wählen Sie die Schaltfläche **Start** und dann **Einstellungen > System > Info** aus.

Quelle: <https://support.microsoft.com/de-de/help/3073930/how-to-temporarily-prevent-a-driver-update-from-reinstalling-in-window>

Windows 10 Home users cannot block Windows updates. They are automatically downloaded and installed. In theory, this is OK. However, some updates can be faulty, and cause system stability issues or crashes. Fortunately, Microsoft has released a tool that anyone can use to block some updates from being installed. It is named "*Show or Hide Updates*" and you can use it to block or unblock Windows 10 updates for drivers, and Microsoft software. If you want to find out where to get this tool and how to use it to block unwanted updates for Windows 10, read this tutorial:

Why would you want an updates blocking tool in Windows 10?

Windows 10 Home does not let you control what updates get downloaded and installed on your computer and device. This approach has both advantages and disadvantages:

- Microsoft is making sure that most of the Windows 10 devices are running the latest version of their operating system. In an ideal situation, this that means most of us have better security and the latest features developed by Microsoft.
- If a Windows 10 update or driver update is faulty, it gets installed against your will and causes issues or crashes. Knowing that the problem is created by Windows 10's update system only makes you angry.



Considering the diversity and the sheer number of Windows 10 devices, the second situation is likely to happen to more than just a few users. That is why it is a good idea to have a tool for blocking the reinstallation of faulty updates or drivers in Windows 10.

Where to get the "Show Or Hide Updates" tool

The Windows & drivers updates blocking tool from Microsoft is named "*Show or hide updates*" and it is distributed as troubleshooting application. You can find the official support page and download link here: [How to temporarily prevent a Windows or driver update from reinstalling in Windows 10](#). If you want to go straight to downloading it, click or tap this [link](#). The tool is a small executable file of only 45.5KB, named *wushowhide.diagcab*.