



Anleitung Liste vieler Virenschutzprogramme

Please note that some products are known by multiple names. Thus, if you are having trouble finding a particular vendor, or product, it will likely be very helpful to search for them using Ctrl-F.

Vendor	Submit Malware	Submit False Positives
v AegisLab HomePage	Report Malware via Email Registered users can report malware via the options on this page	I have confirmed that there is no online false positive submission form Report False Positive via Email Registered users can report false positives via the options on this page
v AhnLab HomePage	or anyone can Report Malware via Email	or anyone can Report False Positive via Email
* Antiy HomePage	The online malware submission form linked to on their site does not currently work.	I have found no online false positive submission form I have found no working email address for submitting false positives
ArcaVir / Arcabit HomePage (Polish)	I have found no online malware submission form I have found no working email address for submitting malware	I have found no online false positive submission form I have found no working email address for submitting false positives
o Ashampoo HomePage	Submit malware to Emsisoft and Bitdefender as Ashampoo uses the same signatures	Submit false positives to Emsisoft and Bitdefender as Ashampoo uses the same signatures
o Auslogics HomePage	Submit malware to BitDefender as Auslogics uses the same signatures	Submit false positives to BitDefender as Auslogics uses the same signatures
Avast HomePage Forum	I have found no online malware submission form I have found no working email address for submitting malware	I have found no online false positive submission form I have found no working email address for submitting false positives
A * AVG	Online Malware Submission	Online False Positive Submission



Vendor	Submit Malware	Submit False Positives
HomePage	I have found no working email address for submitting malware	
Forum		
○ AVZ	Submit malware to Kaspersky as AVZ uses the same signatures	Submit false positives to Kaspersky as AVZ uses the same signatures
HomePage (Russian)	Online Malware Submission	Online False Positive Submission
v Avira AntiVir	or	
HomePage	Report Malware via Email	I have confirmed that there is no email address for submitting false positives
	Online Malware Submission (Select "False Negative" and check the box for file)	Online False Positive Submission (Select "False Positive" and check the box for file)
HomePage	or	or
Forum	anyone can Report Malware via Email	anyone can Report False Positive via Email
* Bkav	I have found no online malware submission form	I have found no online false positive submission form
HomePage	I have found no working email address for submitting malware	I have found no working email address for submitting false positives
v * BluePoint Security	I have confirmed that there is no online malware submission form	I have found no online false positive submission form
HomePage	Report Malware via Email	Report False Positive via Email
○ BullGuard	Submit malware to BitDefender as BullGuard uses the same signatures	Submit malware to BitDefender as BullGuard uses the same signatures
HomePage		
A Celframe	I have confirmed that there is no email address for submitting malware	I have confirmed that there is no email address for submitting false positives
HomePage		
* CMC	I have found no online malware submission form	I have found no online false positive submission form
HomePage	I have found no working email address for submitting malware	I have found no working email address for submitting false positives
A Comodo	Online Malware Submission	Online False Positive Submission



Vendor	Submit Malware	Submit False Positives
HomePage		
Forum		
○ Constant Guard/xfinity	Submit malware to Symantec as Constant Guard uses the same signatures	Submit false positives to Symantec as Constant Guard uses the same signatures
HomePage		
Crystal Security	I have confirmed that there is no online malware submission form	I have confirmed that there is no online false positive submission form
HomePage		
	I have confirmed that there is no email address for submitting malware	I have confirmed that there is no email address for submitting false positives
○ Cyberoam	Submit malware to Avira as Cyberoam uses the same signatures	Submit false positives to Avira as Cyberoam uses the same signatures
HomePage		
	I have confirmed that there is no online malware submission form	I have found no online false positive submission form
v * Defenx		
HomePage		
	I have found no working email address for submitting malware	I have found no working email address for submitting malware
A Digital Defender		I have found no online false positive submission form
HomePage	Online Malware Submission	I have found no working email address for submitting false positives
v Dr. Web		Online False Positive Submission
HomePage	Report Malware via Email	or
Forum		Report False Positive via Email
v Emco	I have confirmed that there is no online malware submission form	I have confirmed that there is no online false positive submission form
HomePage	Report Malware via Email	Report False Positive via Email
v Emsisoft	Online Malware Submission	
HomePage	or	Report False Positive via Email
Forum	Report Malware via Email	



Vendor	Submit Malware	Submit False Positives
v eScan HomePage Forum	Online Malware Submission (Select "Submit a Ticket" and then Samples) or Report Malware via Email	Online False Positive Submission (Select "Submit a Ticket" and then "False Positive") or Report False Positive via Email
o Faronics HomePage	Submit malware to Vipre as Faronics uses the same signatures	I have confirmed that there is no online false positive submission form Report False Positive via Email
v Fortinet/FortiGuard HomePage	Online Malware Submission (can only upload up to 1 MB) or Report Malware via Email	I have confirmed that there is no online false positive submission form Report False Positive via Email
v FortKnox SpyEmergency/Netgate HomePage	Report Malware via Email	Report False Positive via Email
v F-Prot/FRISK HomePage Forum	Online Malware Submission or Report Malware via Email	Online False Positive Submission or Report False Positive via Email
FSB Antivirus HomePage	I have found no online malware submission form I have found no working email address for submitting malware	I have found no online false positive submission form I have found no working email address for submitting false positives
A F-Secure HomePage	Online Malware Submission I have confirmed that there is no email address for submitting false positives	Online False Positive Submission I have confirmed that there is no email address for submitting false positives
A G Data HomePage	Online Malware Submission I have confirmed that there is no email address for submitting false positives	Online False Positive Submission



Vendor	Submit Malware	Submit False Positives
		I have confirmed that there is no email address for submitting false positives
herdProtect	I have found no online malware submission form	I have found no online false positive submission form
HomePage	I have found no working email address for submitting malware	I have found no working email address for submitting false positives
o Hitman Pro	Submit malware to BitDefender , Kaspersky , and Emsisoft as Hitman Pro uses the same signatures	Submit false positives to BitDefender , Kaspersky , and Emsisoft as Hitman Pro uses the same signatures
HomePage		
v Ikarus	I have confirmed that there is no online malware submission form	I have confirmed that there is no online false positive submission form
HomePage	Report Malware via Email	Report False Positive via Email
v Immundet Protect		Online False Positive Submission (Select "Submit a false positive" from the drop-down menu)
HomePage	Report Malware via Email	or
		Report False Positive via Email
lolo	I have found no online malware submission form	I have found no online false positive submission form
HomePage	I have found no working email address for submitting malware	I have found no working email address for submitting false positives
v K7	I have confirmed that there is no online malware submission form	I have confirmed that there is no online false positive submission form
HomePage	I have found no working email address for submitting malware as that stated in website does not work	Report False Positive via Email
v Kaspersky	Online Malware Submission (requires free account)	Online False Positive Submission (requires free account)
HomePage	or	or
Forum	Report Malware via Email	Report False Positive via Email



Vendor	Submit Malware	Submit False Positives
v * KV Antivirus/Jiangmin	I have found no online malware submission form	I have found no online false positive submission form
HomePage (Chinese)	Report Malware via Email	Report False Positive via Email
v Lavasoft Ad-Aware	Online Malware Submission	Online False Positive Submission
HomePage	or	or
Forum	Report Malware via Email	Report False Positive via Email
o Lumension	Submit malware to Norman as Lumension uses the same signatures	Submit false positives to Norman as Lumension uses the same signatures
HomePage		
A Malwarebytes	You have to join their forum and post malware samples here	You have to join their forum and post false positives here
HomePage		
Forum	I have confirmed that there is no email address for submitting malware	I have confirmed that there is no email address for submitting false positives
	Online malware submission is available to registered users through this page	Online false positive submission is available to registered users through this page
v McAfee		or
HomePage	or	send an email to anyone to this email address
	anyone can Report Malware via Email	or if is marked as marked as “McAfee-GW-Edition” submit it to this email address
A Microsoft Security Essentials		
HomePage	Online Malware Submission	Online False Positive Submission
Forum		
v * MKS		I have found no online false positive submission form
HomePage (Polish)	Report Malware via Email	I have found no working email address for submitting false positives



Vendor	Submit Malware	Submit False Positives
○ Moon Secure HomePage	Submit malware to Immunet Protect as Moon Secure uses the same signatures	Submit false positives to Immunet Protect as Moon Secure uses the same signatures
○ MSecure HomePage	Submit malware to Ikarus as MSecure uses the same signatures	Submit false positives to Ikarus as MSecure uses the same signatures
v Nod32/ESET HomePage Forum	Report Malware via Email	Report false positives through the program itself or Report False Positive via Email
v NoraScan HomePage	Report Malware via Email	Report False Positive via Email
v nProtect HomePage	I have confirmed that there is no online malware submission form Report Malware via Email	I have confirmed that there is no online false positive submission form Report False Positive via Email
v Panda HomePage Forum	Online Malware Submission or Report Malware via Email	Online False Positive Submission or Report False Positive via Email
v * Preventon HomePage	I have found no online malware submission form Report Malware via Email	I have found no online false positive submission form Report False Positive via Email
A * Protector Plus/Proland HomePage	The online malware submission provided on their site doesn't work correctly. The email address provided on their site doesn't work correctly.	I have found no online false positive submission form I have found no working email address for submitting false positives
PSafe HomePage	I have found no online malware submission form I have found no working email address for submitting malware	I have found no online false positive submission form I have found no working email address for submitting false positives
A Quick Heal HomePage	Report Malware via Email	I have confirmed that there is no email address for submitting false positives



Vendor	Submit Malware	Submit False Positives
* Rising	There is no suitable online form for submitting malware as theirs is rated red by WOT	There is no suitable online form for submitting false positives as theirs is rated red by WOT
HomePage (Chinese)	I have confirmed that there is no email address for submitting malware	I have confirmed that there is no email address for submitting false positives
A * Roboscan/ALYac	Report malware through tool downloaded from this page	I have found no online false positive submission form
HomePage	I have found no working email address for submitting malware	I have found no working email address for submitting false positives
Rubus / Ozone Antivirus	I have found no online malware submission form	I have found no online false positive submission form
HomePage	I have found no working email address for submitting malware	I have found no working email address for submitting false positives
○ ShawSecure	Submit malware to McAfee as Shaw Secure uses the same signatures	Submit false positives to McAfee as Shaw Secure uses the same signatures
HomePage		
v * SmartCOP	I have confirmed that there is no online malware submission form	I have found no online false positive submission form
HomePage	Report Malware via Email	Report False Positive via Email
v Sophos	Online Malware Submission	Online False Positive Submission
HomePage	or	or
Forum	Report Malware via Email	Report False Positive via Email
v Spybot Search & Destroy	Online Malware Submission	Online False Positive Submission (Make sure to let them know it's a false positive)
HomePage	or	or
Forum	Report Malware via Email	Report False Positive via Email
SpyCop	I have found no online malware submission form	I have found no online false positive submission form
HomePage	I have found no working email address for submitting malware	I have found no working email address for submitting false positives



Vendor	Submit Malware	Submit False Positives
v * SRN/Solo Antivirus	I have found no online malware submission form	I have found no online false positive submission form
HomePage	Report Malware via Email	Report False Positive via Email
A SuperAntiSpyware	Report malware through tool on this page	Report false positives through SuperAntiSpyware program interface
HomePage	I have confirmed that there is no email address for submitting malware	I have confirmed that there is no email address for submitting false positives
Forum		
v Symantec/Norton		I have confirmed that there is no email address for submitting false positives
HomePage	Report Malware via Email	
Forum		
v thirtyseven4	I have confirmed that there is no online malware submission form	I have confirmed that there is no online false positive submission form
HomePage	Report Malware via Email	Report False Positive via Email
Total Defense	I have found no online malware submission form I have found no working email address for submitting malware	I have found no online false positive submission form I have found no working email address for submitting false positives Online False Positive Submission (Attach the password protected zip file and tell them the password in the comments section)
HomePage		
A Trend Micro	Report Malware via Email (Note that the password must be virus)	I have confirmed that there is no official email address suitable for submitting false positives
HomePage		
v Trojan Remover/Simply Super Software	I have confirmed that there is no online malware submission form	I have confirmed that there is no online false positive submission form
HomePage	Report Malware via Email	Report False Positive via Email
o TrustPort	Submit malware to AVG , BitDefender , Dr. Web , Vipre , and VirusBlokAda as TrustPort uses the same signatures	I have confirmed that there is no online false positive submission form Report False Positive via Email
HomePage		



Vendor	Submit Malware	Submit False Positives
v Twister/Filseclab HomePage	I have confirmed that there is no online malware submission form Report Malware via Email	I have confirmed that there is no online false positive submission form Report False Positive via Email
o Untangle HomePage Forum	Submit malware to Immunet Protect as Untangle uses the same signatures	Submit false positives to Immunet Protect as Untangle uses the same signatures
o Verizon Internet Security HomePage	Submit malware to McAfee as Verizon Internet Security uses the same signatures	Submit malware to McAfee as Verizon Internet Security uses the same signatures
v Vipre/Sunbelt/Threattrack HomePage Forum	Online Malware Submission or Report Malware via Email Online Malware Submission	Online False Positive Submission or Report False Positive via Email Online False Positive Submission (Select "Analysis Required" and write "Possible False Positive" in the Description box)
A Vir.IT HomePage	I have confirmed that there is no email address for submitting malware Online Malware Submission (Translate page from Russian)	I have confirmed that there is no email address for submitting false positives I have confirmed that there is no online false positive submission form
v VirusBlokAda/VBA32 HomePage	or Report Malware via Email	Report False Positive via Email
o VIRUSfighter HomePage	Submit malware to Sophos as VIRUSfighter uses the same signatures	Submit false positives to Sophos as VIRUSfighter uses the same signatures
VirusKeeper HomePage	I have found no online malware submission form I have found no working email address for submitting malware	I have found no online false positive submission form I have found no working email address for submitting false positives



Vendor	Submit Malware	Submit False Positives
A Webroot HomePage Forum	Online Malware Submission I have confirmed that there is no email address for submitting malware You can post malware samples here	False positive submission is available to through this page or Report False Positive via Email
v Xvirus HomePage	or Report Malware via Email	You can post false positives here
o Zemana HomePage	Submit malware to Emsisoft , G Data , Ikarus , and Dr. Web as Zemana uses the same signatures	Submit false positives to Emsisoft , G Data , Ikarus , or Dr. Web as Zemana uses the same signatures
v Zillya HomePage (Ukrainian)	I have found no online malware submission form Report Malware via Email	I have found no online false positive submission form Report False Positive via Email
o ZoneAlarm/Check Point HomePage	Submit malware to Kaspersky as ZoneAlarm uses the same signatures	Submit false positives to Kaspersky as ZoneAlarm uses the same signatures
Zoner HomePage	I have confirmed that there is no email address for submitting malware	I have confirmed that there is no online false positive submission form I have confirmed that there is no email address for submitting false positives

Quelle: <https://www.techsupportalert.com/how-to-report-malware-or-false-positives-to-multiple-antivirus-vendors/>